

UNCLASSIFIED



DEFENSE LOGISTICS AGENCY  
TROOP SUPPORT  
700 ROBBINS AVENUE  
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW  
ALFOODACT 2021-015

April 27, 2021

MEMORANDUM FOR RECORD

SUBJECT: Velvet Ice Cream Co. Voluntarily Recalls All Ice Cream and Sherbet Products (sold after March 24) Due to Possible *Listeria monocytogenes* Contamination

1. **REFERENCE.** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161\_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **BACKGROUND.** Velvet Ice Cream Company of Utica, Ohio (VC 39-0067) is voluntarily recalling all its ice cream and sherbet products made on or after March 24 due to possible *Listeria monocytogenes* contamination.

*Listeria monocytogenes* is an organism which can cause serious and sometimes fatal infections in young children, frail or elderly people, and others with weakened immune systems. Although healthy individuals may suffer only short-term symptoms such as high fever, severe headache, stiffness, nausea, abdominal pain and diarrhea, *Listeria* infection can cause miscarriages and stillbirths among pregnant women.

*Listeria monocytogenes* was detected in finished product as part of the company's routine product testing. No illness or injury has been associated with the recalled products. Velvet Ice Cream Co. has initiated this recall in cooperation with the U.S. Food and Drug Administration.

The products were distributed to Ohio, Indiana, Kentucky and West Virginia through various drug stores, convenience stores, and supermarkets. They are packaged in various sizes and containers.

Consumer Safety Officer Note: Distribution may include non-appropriated fund (NAF) activities.

3. **PRODUCTS AFFECTED.** Product code found at the bottom or side of the container.

PRODUCT CODE	BRAND/ITEM DESCRIPTION
21104	Buehler's Chocolate Pail
21104	Buehler's Neapolitan Pail
21104	Buehler's Vanilla Pail
21089	Discount Drug Mart Chocolate Swirl Pail
21106	Discount Drug Mart Neapolitan 56oz
21095	Discount Drug Mart Strawberry 56
21091	Discount Drug Mart Vanilla 56

UNCLASSIFIED

UNCLASSIFIED

21083	Discount Drug Mart Vanilla Pail
21096	North Star Frog Spit
21097	North Star Frog Spit
21098	North Star Frog Spit
21099	North Star Frog Spit
21089	Whale of a Pail Chocolate Fudge Pai
21090	Whale of a Pail Cookies n Cream
21104	Whale of a Pail Neapolitan
21103	Ruggle's Orange Sherbet Quarts
21104	Whale of a Pail Vanilla Chocolate
21089	Whale of a Pail Vanilla
21090	Whale of a Pail Vanilla
21090	Super Dip Chocolate Pail
21103	Super Dip Chocolate Swirl Pail
21083	Super Dip Chocolate Swirl Pail
21089	Super Dip Chocolate Swirl Pail
21083	Super Dip Cookie n' Cream Pail
21106	Super Dip Neapolitan 56oz
21104	Super Dip Neapolitan Pail
21095	Super Dip Strawberry 56
21106	Super Dip Super Friends 56oz
21091	Super Dip Vanilla 56
21083	Super Dip Vanilla Pail
21103	Super Dip Vanilla Pail
21089	Super Dip Vanilla Pail
21090	Super Dip Vanilla Pail
21106	Super Dip Orange Vanilla 56oz
21106	Velvet Vanilla Lovers Trio 56oz
21091	Velvet Banana Cream Pie 56
21088	Velvet Birthday Cake 3 gallon
21084	Velvet Black Walnut 3 gallon
21099	Velvet Blackberry Cobbler 56
21095	Velvet Blueberry Cheesecake 56
21095	Velvet Buckeye Brownie 56
21091	Velvet Buckeye Brownie 56
21095	Velvet Buckeye Classic 56
21096	Velvet Buckeye Classic Pint
21102	Velvet Buckeye Sandwich 12/10pk
21096	Velvet Butter Pecan & Cashew Pint
21105	Velvet Campfire Smores 56oz
21100	Velvet Caramel Pecan 56
21106	Velvet Chocolate Pint
21096	Velvet Chocolate Pint
21105	Velvet Cookie Dough Extreme 56oz
21105	Velvet Cookie Dough Extreme 3 gallon
21084	Velvet Cookie n Cream 3 gallon

**UNCLASSIFIED**

21092	Velvet Cookies n Cream Pint
21103	Velvet Cotton Candy 3 gallon
21092	Velvet Dutch Chocolate 56
21089	Velvet Dutch Chocolate 3 gallon
21102	Velvet Dutch Chocolate 3 gallon
21099	Velvet Elephant Ear 56
21084	Velvet Elephant Ear 3 gallon
21092	Velvet Homemade Vanilla 56
21105	Velvet Homemade Vanilla 56oz
21100	Velvet Kentucky Praline Pecan 56
21085	Velvet Lime Sherbet Quart
21103	Velvet Lime Sherbet Quarts
21091	Velvet Mint Chocolate Chip 56
21102	Velvet Mint Chocolate Chip 3 gallon
21091	Velvet Moose Tracks 56
21095	Velvet Moose Tracks 56
21096	Velvet Moose Tracks Pint
21092	Velvet Olde Tyme Vanilla 56
21105	Velvet Olde Tyme Vanilla 56oz
21102	Velvet Olde Tyme Vanilla 3 gallon
21084	Velvet Orange Sherbet 3 gallon
21085	Velvet Orange Sherbet Quart
21103	Velvet Orange Sherbet Quarts
21091	Velvet Original Vanilla 56
21084	Velvet Original Vanilla 3 gallon
21089	Velvet Original Vanilla 3 gallon
21100	Velvet Original Vanilla 3 gallon
21102	Velvet Original Vanilla 3 gallon
21084	Velvet Pineapple Sherbet 3 gallon
21084	Velvet Pineapple Sherbet Quart
21085	Velvet Pineapple Sherbet Quart
21103	Velvet Pineapple Sherbet Quarts
21103	Velvet Rainbow Sherbet 3 gallon
21103	Velvet Rainbow Sherbet Quarts
21085	Velvet Raspberry Sherbet Quart
21084	Velvet Sea Salt Caramel Toffee 3 gallon
21099	Velvet Summertime Peach 56
21099	Velvet Summertime Peach 3 gallon
21084	Velvet Summertime Peach 3 gallon
21092	Velvet Triple Chocolate Chunk 56
21100	Velvet Vanilla Bean 3 gallon
21088	Velvet Vanilla Pint
21106	Velvet Vanilla Pint

*\*\*Immediately discontinue use/sale of products and place on medical hold. Contact your supplier for disposition instructions.*

4. PRODUCT LABELS/PICTURES: Examples of products.



Banana Cream Pie  
VER DI FASE



Blackberry Cobbler  
YES PLEASE



Blueberry Cheesecake



Buckeye Brownie  
YES PLEASE



Buckeye Classic  
YES PLEASE



Butter Pecan &  
Cashew



Campfire S'mores  
YES PLEASE



Caramel Pecan  
YES PLEASE



Chocolate Chip  
YES PLEASE



Cookie Dough  
Extreme



Cookies 'n Cream  
YES PLEASE



Dutch Chocolate  
YES PLEASE



Butter Pecan & Toffee



Chocolate



Chocolate Swirl



Vanilla



Cookies n' Cream



Neapolitan



Orange Vanilla



Super Friends



Chocolate Gallon Pail



Vanilla



Chocolate Swirl



Cookies n' Cream



Neapolitan



Ohio Buckeye Sandwiches



Rainbow Sherbet



Raspberry Sherbet



Pineapple Sherbet

5. **CONTACT INFORMATION.** Consumers who bought one of the following products is encouraged to dispose of them. Customers can contact Velvet Ice Cream at 800-589-5000, ext. 237, for a refund.

6. **POSITIVE AND NEGATIVE FINDINGS.**

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, use the instructions below (paragraphs b-d).

b. **Navy:**

1) **SHIPS AT SEA:** Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

**UNCLASSIFIED**

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance as above.

c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS and [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil) within 72 hours.

Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 2021-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
  - a) Customer name and location:
  - b) DLA Purchase Order Number:
  - c) Vendor Invoice Number:
  - d) Item Stock number (LSN, NSN):
  - e) Quantity Shipped:
  - f) Date Shipped:
  - g) Value of Affected Product:
  - h) Amount of credit due:

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [here](#) to [Subscribe](#). If you no longer need to receive Subsistence Recall messages, click [here](#) to [Unsubscribe](#).

8. Previous recalls are available on the DLA-TS Food Safety Office website, click [here](#).

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-2678/DSN: 312-444-2678, or [marivic.brown@dla.mil](mailto:marivic.brown@dla.mil).

//ORIGINAL SIGNED//

MARIVIC J. BROWN

Chief Warrant Officer 4, U.S. Army

Consumer Safety Officer